

January 2024

FIND US ONLINE

www.cityofwestokobojo.org

CONTACT INFO

City Hall (712) 320 4394
Police (712) 336 2525
Water (712) 320 4394
Sewer (712) 338 2626

**ANNOUNCEMENTS ARE
REGULARLY POSTED ON
THE CITY'S WEBSITE**

COUNCIL MEETINGS

Council meetings are held the 2nd
Monday of each month at 6:30
P.M. in the City Hall at 501
Terrace Park Blvd

COUNCIL

Craig Miner – Mayor

Mike Paxton –Mayor Pro-Tem

Darlene Powers –
Councilmember

Robert Hein – Councilmember

Mike Olson – Councilmember

Paul Sieh – Councilmember

City Administrator

Carol Chicoine

wocity@mediacombb.net

Public Works Director

Chad Wellendorf

Lead Service Line Inventory Requirement and New Cellular End Points for Water Meters (AMI)

The Environmental Protection Agency (EPA) Lead-Copper Rule Revision requires all community water suppliers and non-transient non-community water supplies to develop a Lead Service Line Inventory by **October 16, 2024**. This inventory is required to be submitted to the Iowa Department of Natural Resources (Iowa DNR) by that date. The City of West Okobojo needs to identify the type of service lines for ALL properties connected to the City's public water supply, regardless of ownership status. This does not mean service lines need to be replaced by the deadline, only identified. At a minimum, West Okobojo will need to determine if the service lines are classified as lead, galvanized requiring replacement, non-lead or unknown.

The West Okobojo staff are starting the process of inspecting every water line. **Please know the city will need access to everyone's meters at your residence and business.** As staff is inspecting the lines, an upgrade will be made to the end points on the water meter. This upgrade will make it possible to do daily water reads instead of quarterly. This is more accurate reading and real-time readings. This upgrade will help detect irregular water usage. The city is picking up the cost for the initial cost. After the initial installation, any device that does not work, if determined to be tampered or damaged due to neglect, the cost of the new device will be assessed back to the property owner. If you are a summer home, please contact the city to schedule your installation. Thank you with your help with this transition process!

RENTAL OF RESIDENTIAL PROPERTY

A reminder, residential rental property within City limits for less than 31 days in duration is prohibited. Anyone renting residential property for less than 31 days could be subject to a citation and subsequent fine unless the parcel of property is grandfathered in under the City Ordinances and has maintained its nonconforming use. Those properties have been documented with the City. The City will continue to investigate all complaints of suspected illegal rentals and will monitor usage of properties within the City limits. Reports of suspected violation should be reported to the City Administrator during normal business hours.

PERMITS – UPDATED ZONING ORDINANCE

If you plan to build (including fences, decks and sheds), landscape, install or replace signage, watermain taps or sell anything in town a permit must be issued from the zoning administrator first. Permits are available on the website or stop into City Hall and pick one up. Regulations are posted under Zoning Rules on the website for your reference. If you have any questions, please contact Carol at City Hall.

NEW ONLINE BILL PAYING AND ACCOUNT MAINTENANCE

Upgrades have been made for online billing access and maintenance! We are releasing Front Desk with our software What you need is to have an email address! Once you have this call Carol and then you will receive a confirmation email. You will need to respond to that email within 30 minutes to set up your account. If it is past that time, you will reach out again to get a new confirmation email. Once set up you can switch billing address, bank accounts, and email billings.

PLEASE UPDATE

Please take the time and sign up for Front Desk to make sure the city has a current phone number on file for your property, even if you don't want to online bill pay.

If there is an issue in your neighborhood or with your property, the City will try to call first to contact you. If you have changed your number since you have started services and have not called City Hall please reach out and update 😊

WOULD EMERGENCY PERSONNEL BE ABLE TO FIND YOU ?

It has come to our attention that many homes in West Okoboji don't have a house number on their home or it is weathered and very hard to read. The time spent trying to locate your house number could be a matter of life or death in an emergency situation. The owner shall place or cause to be installed and maintained on the principal building the assigned number in a conspicuous place to the street in figures not less than two and one-half (2 ½) inches in height and of a contrasting color with their background. If your home or business is located so it is not visible from the roadway, then a number must be placed on a post as near to the road as possible for easy identification. For those who know your home or business is not numbered, please do so at your earliest convenience.

PETS & WILDLIFE

A reminder to please keep your pets on a leash and to pick up after them. Doggie bags and receptacles are located throughout the city for your convenience. Animals are also not allowed on the beach. Please **DO NOT** feed the wildlife. With the abundance of all animals in the area leaving food out for animals causes many problems for the city and your neighbors.