

END USER SERVICE CHARGE INCREASE



In July 2024 the End User Charge will be going up to \$49.52

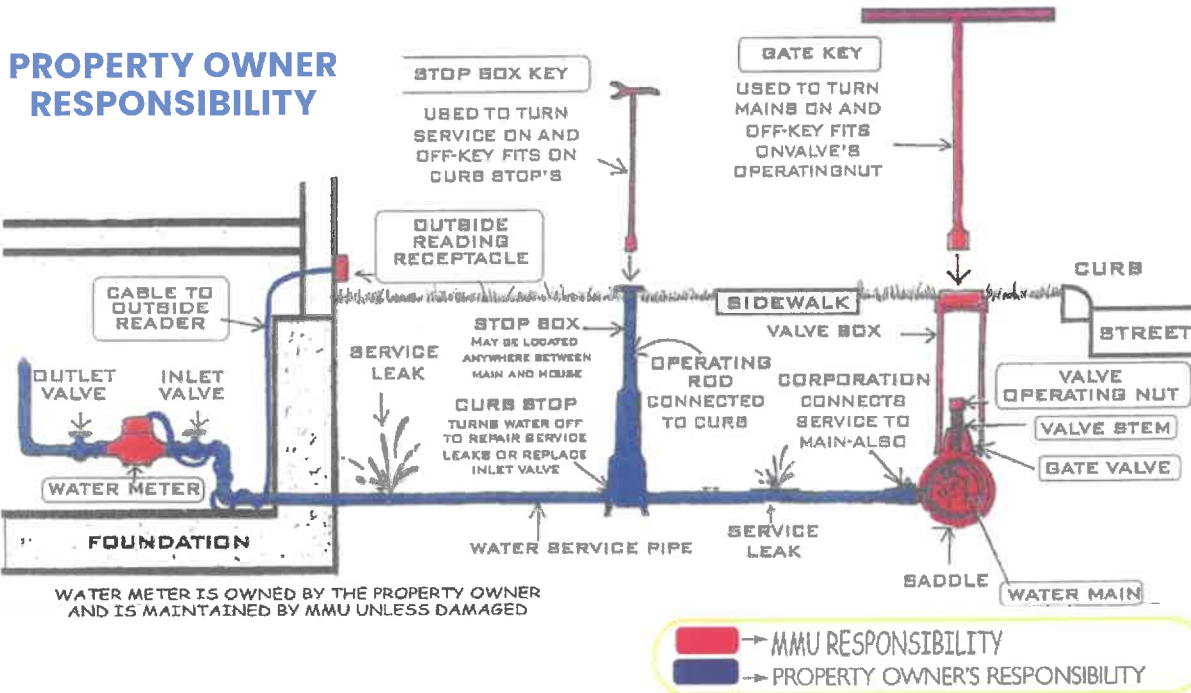
WHY AN END USER CHARGE?

On November 11, 2013, a resolution was approved to establish a monthly Customer Water Service Charge. This charge eventually became the End User Charge. The End User Charge can be used for any function of the Water Utility, but has predominantly been used for Capital Improvements.

WHAT IS AN END USER?

An end user means a person/property that ultimately uses or intends to use water originating from the Milford Municipal Utilities' Water System.

PROPERTY OWNER RESPONSIBILITY



END USER WATER SERVICE

An End User Water Service is a pipe or water line from the water main and appurtenances on the main to the water meter, including the curb stop and corporation valve at the end of the water line into a structure, building or other premise which is to receive water.

STAY UP TO DATE

In November of 2023 the Board approved the construction of a new water plant. The work began in March of 2024 and will be expected to be done Spring of 2026. This new facility will have the capacity to serve our growing community with safe and reliable water.



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In December of 2021, the MMU Board of Trustees approved to engage the services of Bolton & Menk to evaluate the water supply and treatment facilities and provide recommendations for future improvements. Bolton & Menk provided a Preliminary Engineering Report for the purpose of providing the necessary information for the review of the current and potential future drinking water standards and to ensure that standards are met and continue to be met. Overall, the report will provide a roadmap of how MMU has provided safe drinking water to its customers and how it can continue to do so in the future.



OUR WATER, OUR FUTURE.

Our current treatment facility, built in 1979, has reached the end of its useful life.

The new water facility will have the capacity to serve our growing community with safe and reliable water.

STAY UP TO DATE



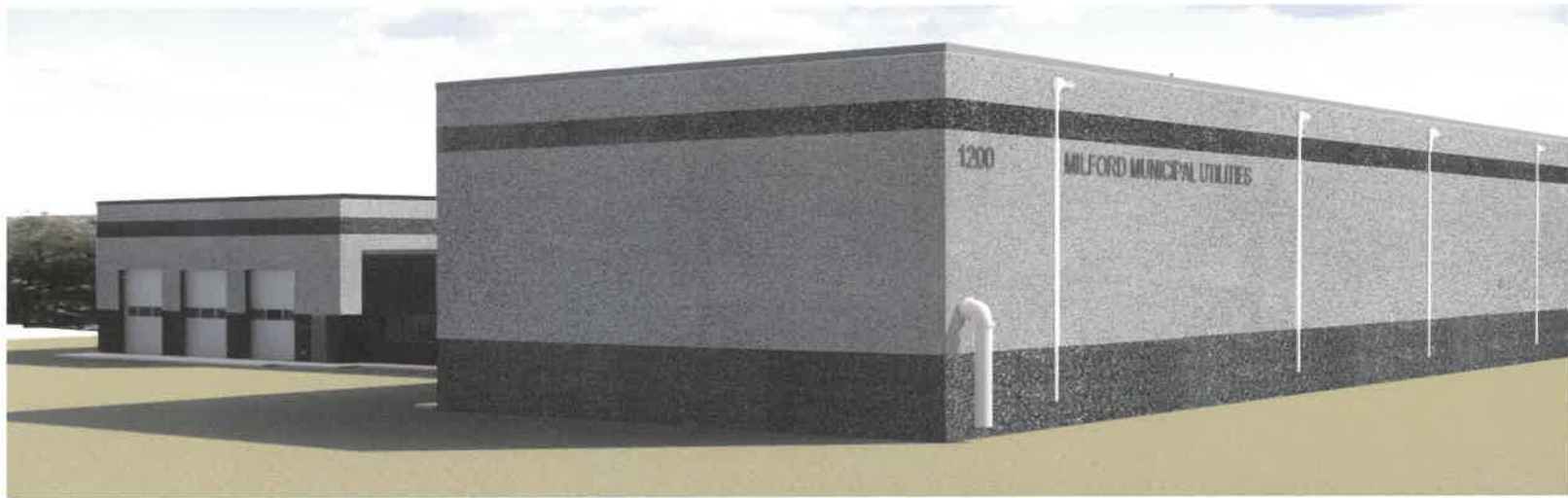
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The MMU Board of Trustees and employees respectfully represent and serve the Milford Municipal Utility ratepayers. We continue to make the best possible decisions to produce and distribute some of the best water in the area.

As of July 1, 2024 the End User Charge is now \$49.52



In November of 2023, the Milford Municipal Utilities Board of Trustees approved the construction of a New Facility with Conventional Filtration. Constructing a new 4 filter cell Water Treatment Facility with a 450,000-gallon underground storage reservoir with room to add an additional 2 cells for future growth. The Board of Trustees also authorized a loan agreement with the Iowa Finance Authority for the issuance of \$30,686,000 Water Revenue Capital Loan Notes, Series 2023. The Water Treatment Facility construction began in March of 2024 and is expected to be complete in the Spring of 2026.



In peak season water usage is above one million gallons a day.

The new water facility will have the capacity to serve our growing community with safe and reliable water.

STAY UP TO DATE



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