

FIND US ONLINE

www.cityofwestokobojo.org

CONTACT INFO

City Hall (712) 320 4394
Police (712) 336 2525
Water (712) 320 4394
Sewer (712) 338 2626

**ANNOUNCEMENTS ARE
REGULARLY POSTED ON
THE CITY'S WEBSITE**

COUNCIL MEETINGS

Council meetings are held the 2nd
Monday of each month at 6:30
P.M. in the City Hall at 501
Terrace Park Blvd

COUNCIL

Craig Miner – Mayor

Mike Paxton – Mayor Pro-Tem

Darlene Powers –
Councilmember

Robert Hein – Councilmember

Mike Olson – Councilmember

Paul Sieh – Councilmember

City Administrator

Carol Chicoine

wocity@mediacombb.net

Public Works Director

Chad Wellendorf

Lead Service Line Inventory Requirement and New Cellular End Points for Water Meters (AMI)

Please call and schedule your radio head change out on your water meter. This needs to be done by the end of August. It takes the city less than 15 minutes and give you a piece of mind that if there is a water leak it will be detected quicker than every 3 months. **This is a mandatory change out.** If you have switched out already you can sign up to monitor it yourself by going to www.eyeonwater.com and hit create account. All you need is your account number on your bill and your West Okobojo zip code to get started. Call City Hall if you have questions

END USER FEE INCREASING

Due to Milford Municipal Utilities (MMU) upgrading their water treatment plant, our end user fee (previously invasive species fee) will be increasing on your next billings. This is following the increase MMU is charging West Okobojo for water purchase.

KEEP UP TO DATE ON HAPPENINGS IN WEST OKOBOJO

For the latest updates and events please send Carol your email to be put on a community email list. This is used to send out council agendas and city information. Also, look for announcement on our city website and utilize our calendar www.cityofwestokobojo.org.

FEMA

Dickinson County has been approved for FEMA funding. If you have had any damage to your primary home due to the recent flooding. There are resources and information on how to apply for FEMA funding on the city website.

TITTERINGTON PARK UPDATES

A grant has been written to update the playground equipment at Titterington Park. Donations are being accepted to help defray the cost of new safe surfacing for fall area. Please keep eye out for ongoing improvements!

A BIG THANK YOU FOR EVERYONE WHO STEPPED IN AND HELPED WITH THE RECENT FLOODING. THERE WERE OVER 15,000 SANDBAGS FILLED AND OVER 100+ VOLUNTEERS! THERE IS STILL A LONG WAY FOR RECOVERY BUT WE WILL GET THERE! THANK YOU AGAIN!

PERMITS ZONING ORDINANCE

If you plan to build (including fences, decks and sheds), change the footprint of your buildings, landscape, install or replace signage, watermain taps or sell anything in town a permit must be issued from the zoning administrator first. Permits are available on the website or stop into City Hall and pick one up. Regulations are posted under Zoning Rules on the website for your reference. If you have any questions, please contact Carol at City Hall. Fines double if works starts before approval

PLEASE UPDATE

Please take the time and sign up for Front Desk to make sure the city has a current phone number on file for your property, even if you don't want to online bill pay.

If there is an issue in your neighborhood or with your property, the City will try to call first to contact you. If you have changed your number since you have started services and have not called City Hall please reach out and update 😊

NEW ONLINE BILL PAYING AND ACCOUNT MAINTENANCE

Upgrades have been made for online billing access and maintenance! We are releasing Front Desk with our software What you need is to have an email address and your account number! You can pay your bill online from our website by clicking Pay MY Bill blue oval in the middle of our front page. If you need help setting up, please call Carol. I will send you a confirmation email and then you will need to respond to that email within 30 minutes to set up your account. If it is past that time, you will reach out again to get a new confirmation email. Once set up you can switch billing address, bank accounts, and or if you want to go paperless.

GATE AT CITY HALL

Due to the increase of non-resident usage of our recycling bins, the city will not be having open hours for the city gate. If you are a resident and would like the access to garbage/recycling bins, you can purchase a key fob from City Hall. You can come into City Hall and purchase a fob at your convenience M-F 8am-3:30pm (closed for lunch) **These fobs are for West Okoboji Residents ONLY.** Violators fobs will be deactivated and lose privileges. If you lose your fob there will be a \$5 re-programming charge and the old fob will be deactivated.

TERRACE PARK BEACH/DANBOM PARK UPDATES

Construction will start on Danbom Park and Terrace Park Beach will resume on August 5th. This will be final push for finishing up the beach by November 15. Okoboji Boulevard will be closed between the two. The city is still taking donations for this project. Pledge reminders have been sent out, please contact Carol if you have not received yours or would still like to make a donation. Thank you for all your support!

City Hall will be closed September 2nd for Labor Day and Tuesday September 3rd for Vacation for Carol

END USER SERVICE CHARGE INCREASE



In July 2024 the End User Charge will be going up to \$49.52

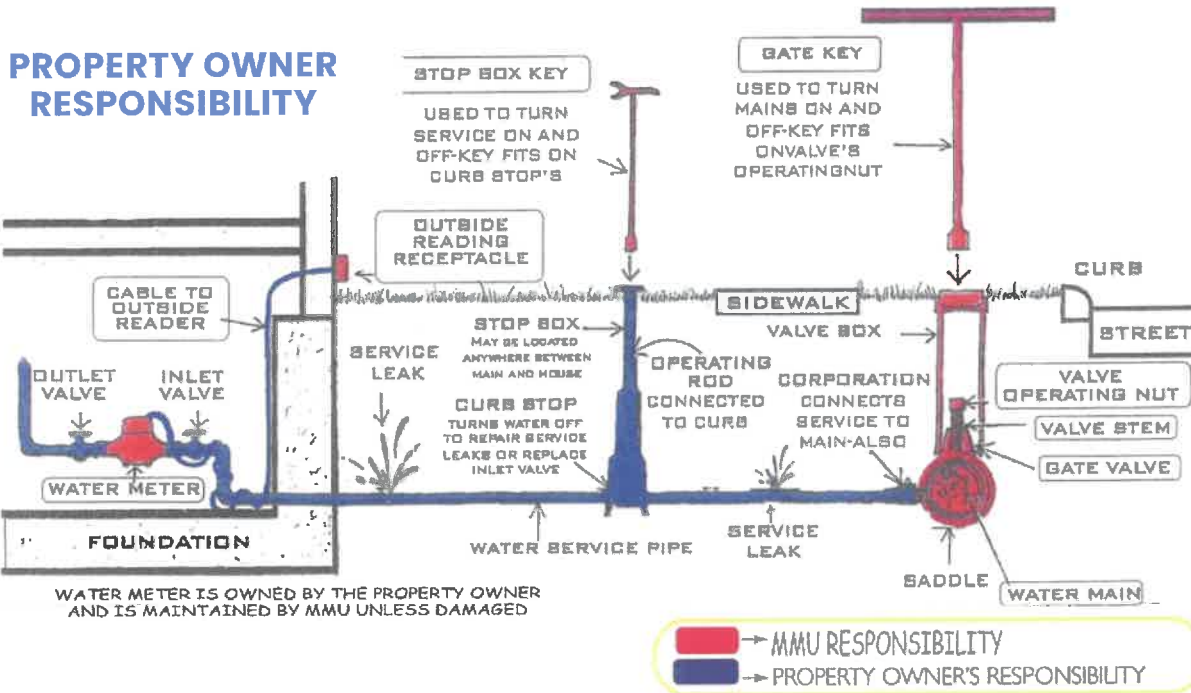
WHY AN END USER CHARGE?

On November 11, 2013, a resolution was approved to establish a monthly Customer Water Service Charge. This charge eventually became the End User Charge. The End User Charge can be used for any function of the Water Utility, but has predominantly been used for Capital Improvements.

WHAT IS AN END USER?

An end user means a person/property that ultimately uses or intends to use water originating from the Milford Municipal Utilities' Water System.

PROPERTY OWNER RESPONSIBILITY



END USER WATER SERVICE

An End User Water Service is a pipe or water line from the water main and appurtenances on the main to the water meter, including the curb stop and corporation valve at the end of the water line into a structure, building or other premise which is to receive water.

STAY UP TO DATE

In November of 2023 the Board approved the construction of a new water plant. The work began in March of 2024 and will be expected to be done Spring of 2026. This new facility will have the capacity to serve our growing community with safe and reliable water.



LEARN MORE AT MILFORDIAUTILITIES.COM

**In July 2024 the End User Charge
will be going up to \$49.52**



In December of 2021, the MMU Board of Trustees approved to engage the services of Bolton & Menk to evaluate the water supply and treatment facilities and provide recommendations for future improvements. Bolton & Menk provided a Preliminary Engineering Report for the purpose of providing the necessary information for the review of the current and potential future drinking water standards and to ensure that standards are met and continue to be met. Overall, the report will provide a roadmap of how MMU has provided safe drinking water to its customers and how it can continue to do so in the future.



OUR WATER, OUR FUTURE.

Our current treatment facility, built in 1979, has reached the end of its useful life.

The new water facility will have the capacity to serve our growing community with safe and reliable water.

STAY UP TO DATE



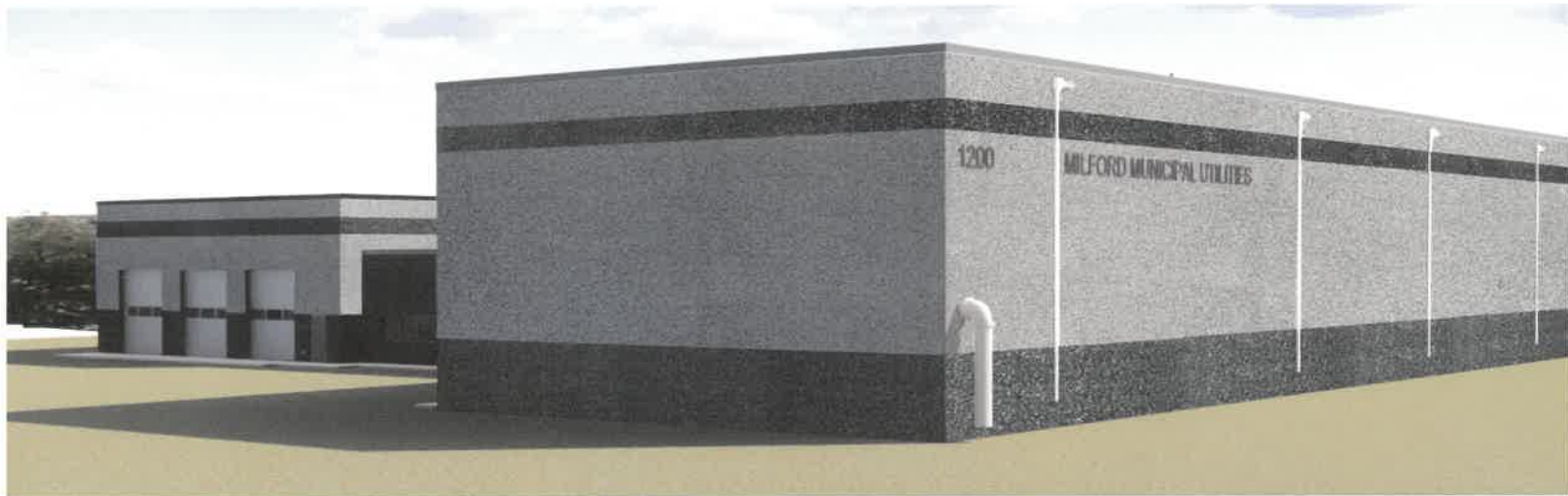
**LEARN MORE AT
MILFORDIAUTILITIES.COM**

The MMU Board of Trustees and employees respectfully represent and serve the Milford Municipal Utility ratepayers. We continue to make the best possible decisions to produce and distribute some of the best water in the area.

As of July 1, 2024 the End User Charge is now \$49.52



In November of 2023, the Milford Municipal Utilities Board of Trustees approved the construction of a New Facility with Conventional Filtration. Constructing a new 4 filter cell Water Treatment Facility with a 450,000-gallon underground storage reservoir with room to add an additional 2 cells for future growth. The Board of Trustees also authorized a loan agreement with the Iowa Finance Authority for the issuance of \$30,686,000 Water Revenue Capital Loan Notes, Series 2023. The Water Treatment Facility construction began in March of 2024 and is expected to be complete in the Spring of 2026.



In peak season water usage is above one million gallons a day.

The new water facility will have the capacity to serve our growing community with safe and reliable water.

STAY UP TO DATE



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